



Jacquelyn A. Chandler

Of Counsel

jchandler@thompsoncoe.com | 214-871-8237

Ms. Chandler has 20 years of experience successfully defending insurance carriers in bad faith litigation in both the trial court and on appeal. Her past experience includes handling numerous UM/UIM and homeowners bad faith cases. Ms. Chandler also has extensive experience in defending carriers in Stowers litigation. Ms. Chandler's experience in defending insurance carriers also includes evaluating and defending hundreds of homeowners claims related to catastrophic loss in the Texas Gulf Region and surrounding areas. Ms. Chandler's representation also includes acting as defense counsel in a number of class action cases involving insurance coverage and handling issues under personal and commercial auto policies.

In addition to handling bad faith litigation, Ms. Chandler performs coverage analysis for clients under both personal and commercial lines policies.

Representative Experience

- Defended Fortune 500 insurance company in class action litigation involving methodology for determining when a motor vehicle is a total loss.
- Defended Fortune 500 insurance company in complex litigation involving direct claims by windshield/glass chip repair vendors.
- Defended Fortune 500 insurance company in over 425 Hurricane Rita lawsuits in the Beaumont-Orange area.
- Defended Fortune 500 insurance company in multimillion dollar Stowers suit involving claim on a personal auto policy.
- Defended numerous insurance companies in cases involving UM/UIM claims and attempts to assert declaratory relief as improper effort to recover attorneys' fees.
- Defended Fortune 500 insurance company in complex litigation involving made whole doctrine. See *Veazey v. Allstate Texas Lloyds*, 2007 WL 29239 (N.D. Tex. 2007).
- Filed successful mandamus on behalf of Fortune 500 insurance company in case involving UM/UIM claim and severance and abatement of bad faith

Services & Industries

- Appellate
- Insurance Litigation

causes of action. See *In Re Allstate Ins. Co.*, 232 SW.3d 340 (Tex. App.—Tyler 2007, orig. proceeding).

- Obtained reversal on appeal of case against Fortune 500 insurance company involving claim under the common fund doctrine. See *Allstate Ins. Co. v. Edminster*, 224 S.W.3d 456 (Tex. App.—Dallas 2007, no pet.).
- Successfully represented insurance carrier on appeal in case involving coverage under a CGL policy.
- Defended insurance carrier in class action case involving the recovery of diminished value under the Comprehensive/Collision Coverage of a Texas personal auto policy. See *Carlton v. Trinity Universal Ins. Co.*, 32 S.W.3d 454 (Tex. App.—Houston [14th Dist.] 2000, pet. denied).

Education

- South Texas College of Law (J.D., 1997)
 - Order of the Barristers
- University of Texas at Dallas (B.A., 1990)

Bar Admissions

- Texas, 1997

Court Admissions

- United States District Court, Northern, Southern, Western and Eastern Districts of Texas
- United States Court of Appeals, Fifth and Tenth Circuits

Professional and Community Activities

- Public Affairs Luncheon Club, 2008
- Member of the Dallas Bar Association
- Member of the Appellate Section of the Texas State Bar
- Member of the Texas State Bar

Speeches and Presentations

- "[Texas UM/UIM Litigation Update.](#)" Thompson Coe Webinar, May 6, 2020
- "Hurricane Litigation After Mediation Fails" Panel Discussion-Moderator, Thompson Coe's 9th Seminar on Texas Insurance Law Developments, May 6, 2010
- "Ch, Ch, Ch, Changes"....in the Coverage Under the Texas Personal Auto Policy, 2008
- Subrogation and Liens: Basic Principles and Practical Considerations, 2007
- 2005 Insurance Cases Every Agent and Adjuster Should Know, 2005
- What Were They Thinking? Top Ten Insurance Cases of 2004
- Supreme Court Rules on Diminish Value, 2003
- "Unfair Discrimination" Under Article 21.21-8 Takes on New Meaning, 2001

Professional Recognition

- *Texas Rising Star* by *Law & Politics* magazine (2006, 2007 and 2008)

Appellate

Overview

Ms. Chandler has over 17 years of experience analyzing and preparing jury charges, post-verdict motions, appeals and petitions for mandamus review in the Texas state and federal courts. She has argued before numerous courts of appeals in Texas. She has also served as a briefing attorney for the Honorable John Anderson in the 14th Court of Appeals in the Houston, Texas.

Representative Experience

- Obtained a new trial in personal injury case where jury awarded \$3 million verdict in Dallas County.
- Obtained a reversal on appeal of JNOV granted by trial court based on Plaintiff's presentation of uncontroverted 18.001 affidavits. See *Bullard v. Lynde*, Cause No. 05-07-00890-CV (Tex. App.—Dallas 2009, no pet. h.).
- Filed successful mandamus on behalf of Fortune 500 insurance company in case involving UM/UIM claim and severance and abatement of bad faith causes of action. See *In Re Allstate Ins. Co.*, 232 SW.3d 340 (Tex. App.—Tyler 2007, orig. proceeding).
- Obtained reversal on appeal of case against Fortune 500 insurance company involving claim under the common fund doctrine. See *Allstate Ins. Co. v. Edminster*, 224 S.W.3d 456 (Tex, App.—Dallas 2007, no pet.).
- Successfully represented insurance carrier on appeal in case involving coverage under the CGL policy. See *American Nat. Fire Ins. Co. v. Hammer Trucking, Inc.*, 2006 WL 3247906 (Tex. App.—Fort Worth 2006, pet. denied).
- Defended insurance carrier on appeal in class action case involving the recovery of diminished value under the Comprehensive/Collision Coverage of a Texas personal auto policy. See *Carlton v. Trinity Universal Ins. Co.*, 32 S.W.3d 454 (Tex. App.—Houston [14th Dist.] 2000, pet. denied).
- Successfully defended carrier on appeal before the U.S. 5th Circuit Court of Appeals in case involving notice under a claims made policy.
- Successfully Fortune 500 Insurance Company on appeal before the U.S. 5th Circuit Court of Appeals in case involving bad faith claims under a homeowners policy.

Litigation

Overview

Jackie Chandler's experience includes analyzing and preparing jury charges, post-verdict motions, appeals and petitions for mandamus review in the Texas state and federal courts. She has argued before numerous courts of appeals in Texas. She has also served as a briefing attorney for the Honorable John Anderson in the 14th Court of Appeals in the Houston, Texas.

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- Filed mandamus on behalf of Fortune 500 insurance company in case involving UM/UIM claim and severance and abatement of bad faith causes of action. See *In Re Allstate Ins. Co.*, 232 SW.3d 340 (Tex. App.—Tyler 2007, orig. proceeding).
- Obtained reversal on appeal of case against Fortune 500 insurance company involving claim under the common fund doctrine. See *Allstate Ins. Co. v. Edminster*, 224 S.W.3d 456 (Tex. App.—Dallas 2007, no pet.).
- Represented insurance carrier on appeal in case involving coverage under the CGL policy. See *American Nat. Fire Ins. Co. v. Hammer Trucking, Inc.*, 2006 WL 3247906 (Tex. App.—Fort Worth 2006, pet. denied).
- Defended insurance carrier on appeal in class action case involving the recovery of diminished value under the Comprehensive/Collision Coverage of a Texas personal auto policy. See *Carlton v. Trinity Universal Ins. Co.*, 32 S.W.3d 454 (Tex. App.—Houston [14th Dist.] 2000, pet. denied).
- Defended carrier on appeal before the U.S. 5th Circuit Court of Appeals in case involving notice under a claims made policy.
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Publications

January 2, 2007

Coverage News: Volume 7, Issue 1

April 3, 2006

Coverage News: Volume 6, Issue 1

October 15, 2005

Insurers' Right to Reimbursement: Frank's Casing

December 1, 2003

Supreme Court Rules on "Diminished Value"

August 12, 2002

Texas Supreme Court Opens Door to Article 21.21 Liability for Improper Handling of Third-Party Claim